



User Guide

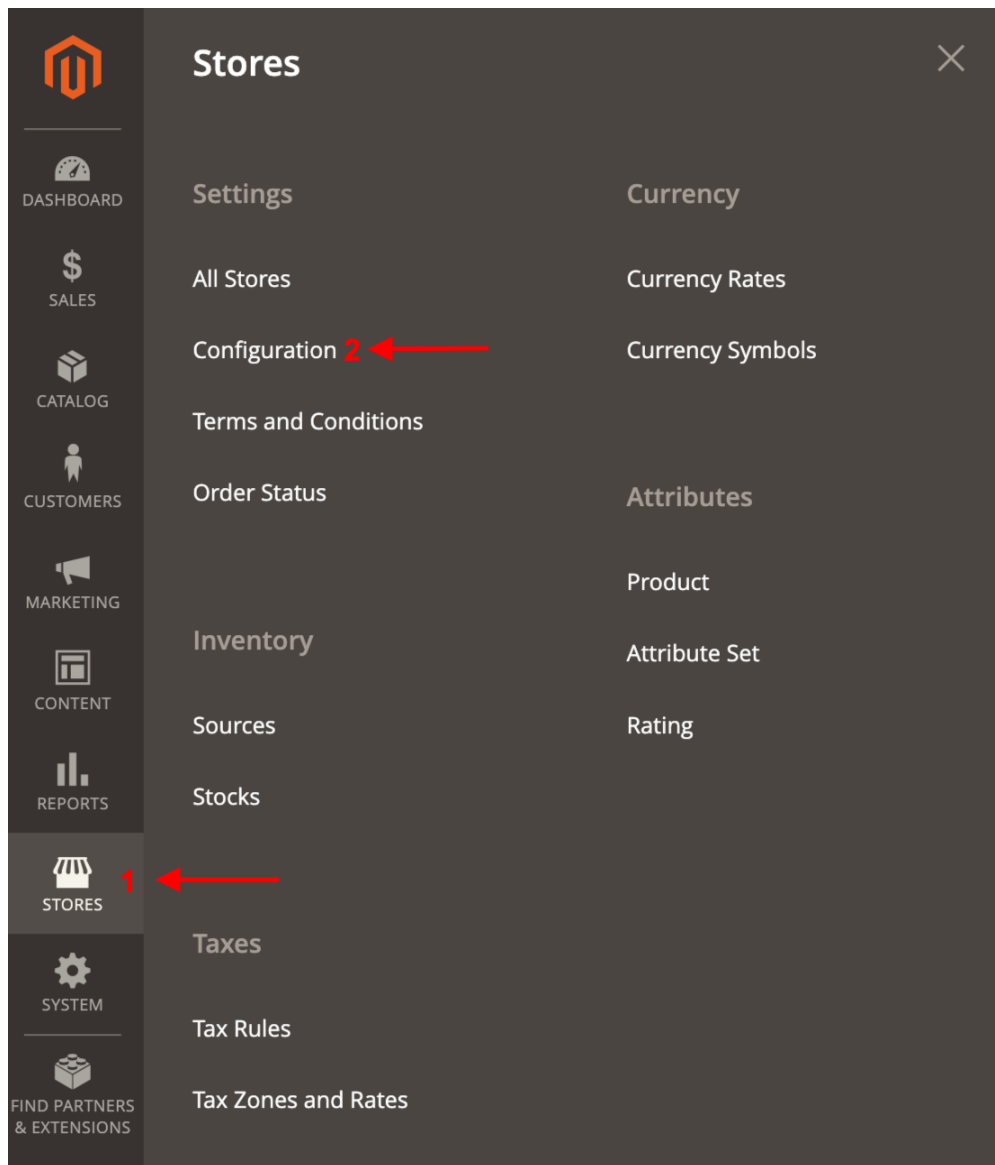
VComm_Faq

Main Functionalities

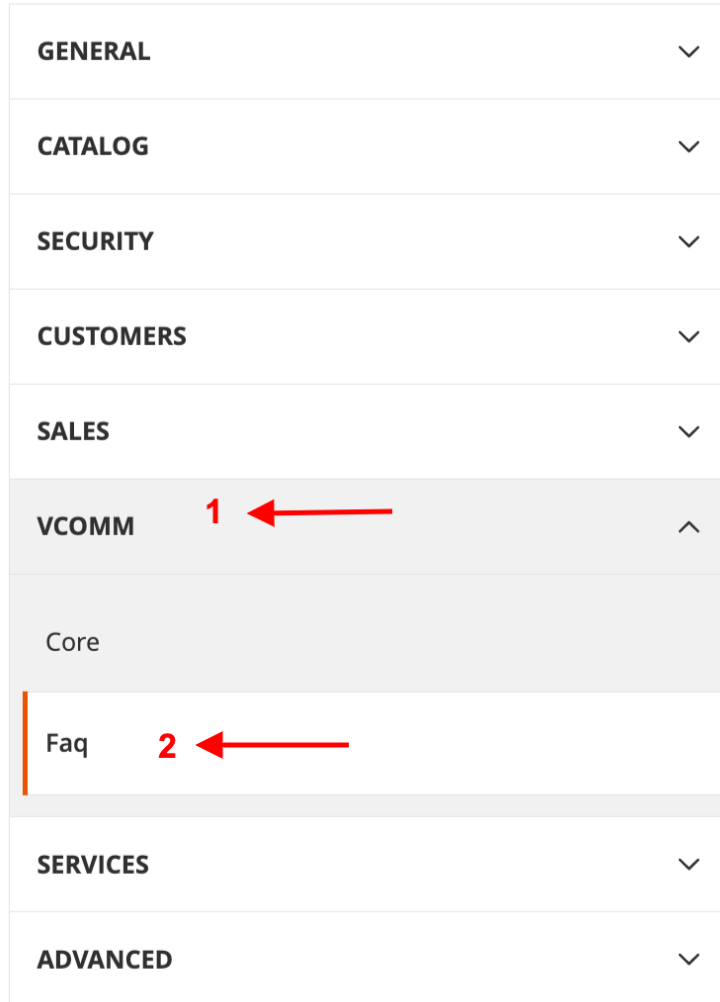
1. Show Faqs on Faq page.
2. Add faqs based on category in cms pages using widgets.
3. Admin Can Add or Updated Faq Category and Faq

Admin Dashboard

1. Login to **Magento Dashboard**
2. Go to **Stores -> Configurations**



3. Open **VComm** Tab and Click on **Faq**



General

General

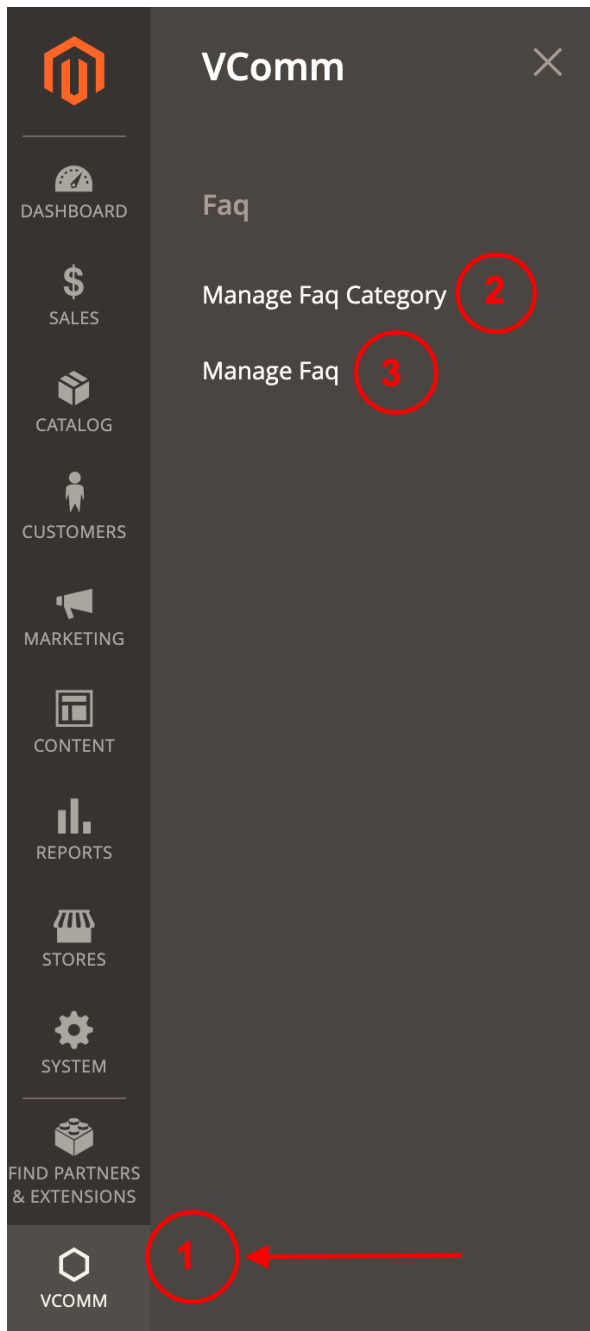
Enable Module [store view] ▼

Enable Link [store view] ▼

* Enable to show faq link in footer

- **Enable Module** : Enable\Disable Module on Storefront.
- **Enable Link**: Enable\Disable link in footer

Adding Faq Category



- Go to menu **VCOMM -> Faq Category**

Faq Category

5 records found

Faq category id	Title	Category Description	Url Key	Status	Action
<input type="checkbox"/> 1	General	General Questions on the website about the business	general	Enable	Select
<input type="checkbox"/> 2	Sales & Order	Sales	sales-order	Enable	Select
<input type="checkbox"/> 3	Delivery	Delivery	delivery	Enable	Select
<input type="checkbox"/> 7	Return	Return	return	Enable	Select
<input type="checkbox"/> 8	Payment	Payments	payment	Enable	Select

- To add a new faq category click **Add New Faq Category** button.

New Faq Category

GENERAL INFORMATION

General

Related Faq

Store View *
All Store Views
Main Website
Main Website Store
Default Store View
Store View 2

Enable Yes

Title *

Url Key *

category_description

To Edit/Delete an Existing faq category click the **select drop down** from the grid listing and choose edit/Delete.

Edit Faq Category 3

GENERAL INFORMATION

General

Related Faq

Store View *
All Store Views
Main Website
Main Website Store
Default Store View
Store View 2

Enable Yes

Title *
Delivery

Url Key *
delivery

category_description
Delivery

Adding Faq

- To add a faq question Go to - VCOMM -> Faq

Faq 🔍 👤 admin

[Add New Faq](#)

✔ You saved the Faq.

Filters 👁 Default View ⚙ Columns

5 records found 20 per page 1 of 1

<input type="checkbox"/>	Id	Question	Answer	Status	Action
<input type="checkbox"/>	3	How to place and order?	<div data-content-type="html" data-appearance="default" data-element="main">Answer 1</div>	Enable	Select
<input type="checkbox"/>	10	How can i sell my product on your store?	<style>#html-body [data-pb-style=MSHP5KO]{justify-content:flex-start;display:flex;flex-direction:column;background-position:left top;background-size:cover;background-repeat:no-repeat;background-attachment:scroll}#html-body [data-pb-style=UIUR51]{border-style:none}#html-body [data-pb-style=AWWF4BC],#html-body [data-pb-style=QW8AE2]{max-width:100%;height:auto}@media only screen and (max-width:768px) {#html-body [data-pb-style=UIUR51]{border-style:none} <style>-div data-content-type="row" data-appearance="contained" data-element="main">-div data-enable-parallax="0" data-parallax-speed="0.5" data-background-images="0" data-background-type="image" data-video-loop="true" data-video-play-only-visible="true" data-video-lazy-load="true" data-video-fallback-src="" data-element="inner" data-pb-style="MSHP5KO">-figure data-content-type="image" data-appearance="full-width" data-element="main" data-pb-style="UIUR51">-img class="pagebuilder-mobile-hidden" src="{(media url=wysiwyg/a1.jpg)}" alt="" title="" data-element="desktop_image" data-pb-style="AWWF4BC">-img class="pagebuilder-mobile-only" src="{(media url=wysiwyg/a1.jpg)}" alt="" title="" data-element="mobile_image" data-pb-style="QW8AE2">-</figure></div></div>-div data-content-type="html" data-appearance="default" data-element="main">Answer 2</div>	Enable	Select
<input type="checkbox"/>	11	Within How many days will deliver after placing order?	<div data-content-type="html" data-appearance="default" data-element="main">Answer 3</div>	Enable	Select
<input type="checkbox"/>	12	How to return a product?	<div data-content-type="html" data-appearance="default" data-element="main">Answer 4</div>	Enable	Select
<input type="checkbox"/>	20	Can i pay using cheque?	<style>#html-body [data-pb-style=YVR42HT]{justify-content:flex-start;display:flex;flex-direction:column;background-position:left top;background-size:cover;background-repeat:no-repeat;background-attachment:scroll}</style>-div data-content-type="row" data-appearance="contained" data-element="main">-div data-enable-parallax="0" data-parallax-speed="0.5" data-background-images="0" data-background-type="image" data-video-loop="true" data-video-play-only-visible="true" data-video-lazy-load="true" data-video-fallback-src="" data-element="inner" data-pb-style="YVR42HT">-div data-content-type="text" data-appearance="default" data-element="main">-p></div></div></div>	Enable	Select

- To add a new faq category click the **Add New Faq** button.

New Faq 🔍 👤 admin

Scope: All Websites ? ← Back Save and Continue Edit Save Faq

General

Enable Yes

FAQ Category *

- General
- Sales & Order
- Delivery
- Return
- Payment

Question *

Answer *

[Edit with Page Builder](#)



- Choose the category
- Add the question & Answer
- Click save

- To Edit/Delete a new faq category click the **Add New Faq** button.

Edit Faq 3

Search  3  admin

Scope: All Websites 

[← Back](#) [Delete Faq](#) [Save and Continue Edit](#) [Save Faq](#)

General

Enable Yes

FAQ Category *

- General
- Sales & Order
- Delivery
- Return
- Payment

Question *

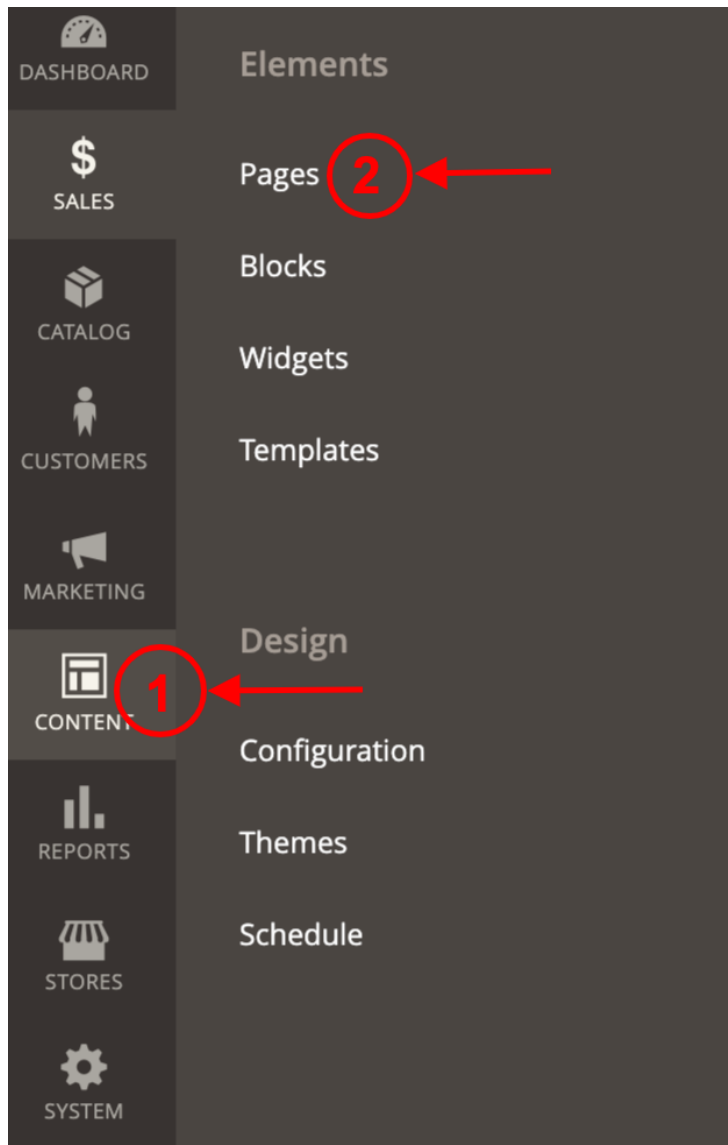
Answer *

[Edit with Page Builder](#)

Answer: 1

1. Update the content and click **Save Faq** to Edit the content.
2. Click **Delete Faq** to delete.

Adding Faq widget



1. Go To Admin Menu -> Content -> Pages
2. Choose the page which wants to include the faq Widget.
3. Go to Content -> Edit With Page Builder



4. Choose the faq from **widget type** and click **Insert Widget**

Insert Widget



Cancel **Insert Widget**

i Inserting a widget does not create a widget instance.

Widget Type * **1** ←

5. Save the page

StoreFront

1. Faq link is added to footer links.

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Enter your email address **Subscribe**

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Search entire store here...

What's New Women ▾ Men ▾ Gear ▾ Training ▾ Sale

Frequently Asked Questions

General Sales & Order Delivery Return Payment

General - FAQs

How to place and order?




Within How many days will deliver after placing order?

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Enter your email address **Subscribe**

2. Inserted Widget on cms Page

Default welcome msg! Sign In or Create an Account Default Store View

 Search entire store here...  

What's New Women Men Gear Training Sale

[Home](#) > [About us](#)

About us

With more than 230 stores spanning 43 states and growing, Luma is a nationally recognized active wear manufacturer and retailer. We're passionate about active lifestyles – and it goes way beyond apparel.

At Luma, wellness is a way of life. We don't believe age, gender or past actions define you, only your ambition and desire for wholeness... today.

We differentiate ourselves through a combination of unique designs and styles merged with unequaled standards of quality and authenticity. Our founders have deep roots in yoga and health communities and our selections serve amateur practitioners and professional athletes alike.

FAQ - General

How to place and order?

Within How many days will deliver after placing order?

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Disclaimer

1. Prior to installing the module, it is strongly advised to create a backup of your server files and database.
2. We shall not be held responsible for any negative consequences that may arise during the installation process.
3. It is advisable to conduct your own testing by installing the extension on a test server.