



User Guide

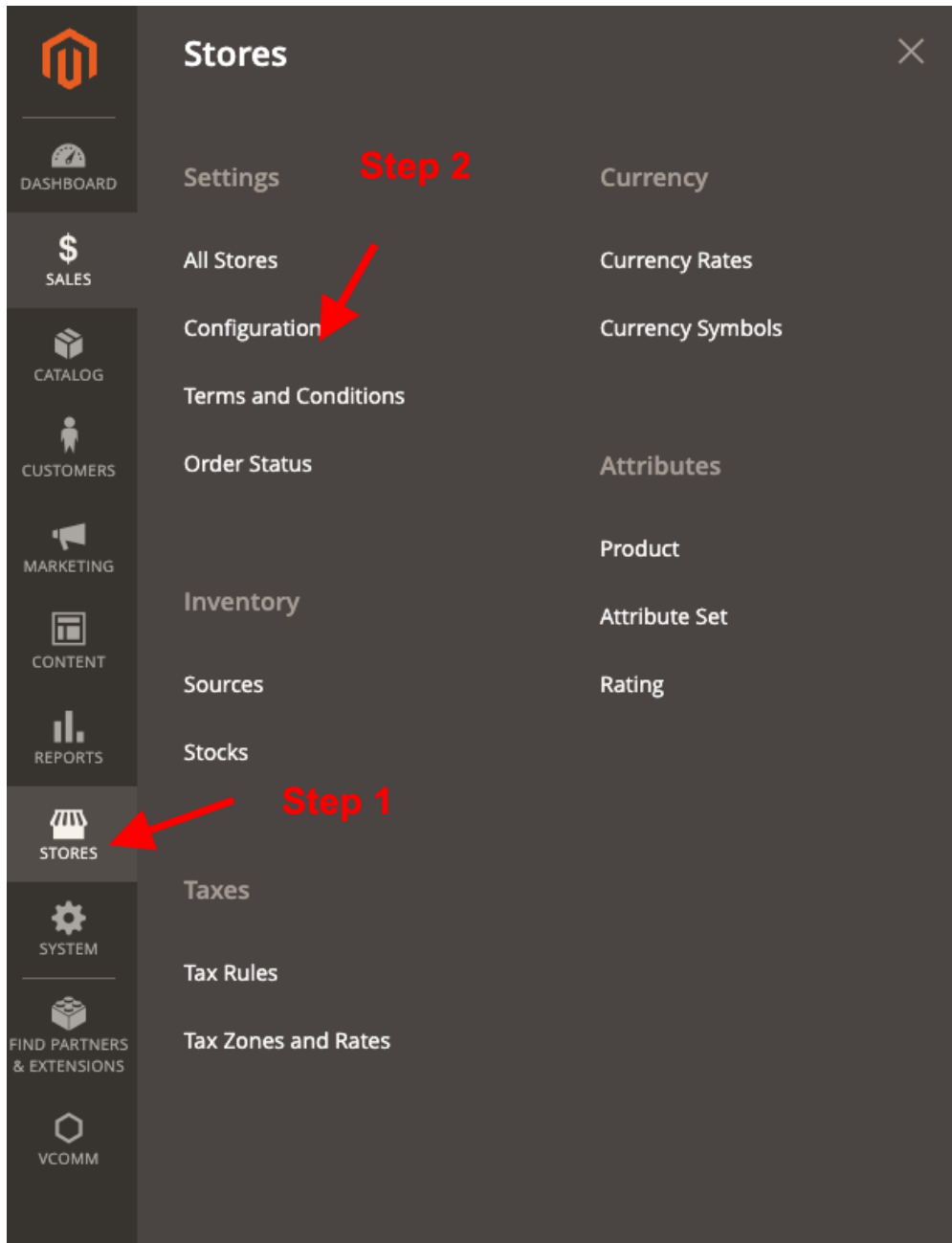
VComm_SmsIntegration

Main Functionalities

1. Trigger SMS to customer's phone
2. Customizable SMS messages

Admin Dashboard


- Login to **Magento Dashboard**
- Go to **Stores -> Configurations**



- Open **VCOMM** Tab and Click **SMS Configuration**

GENERAL	∨
CATALOG	∨
SECURITY	∨
CUSTOMERS	∨
SALES	∨
YOTPO	∨
DOTDIGITAL	∨
VCOMM	∧
Step 3	
SMS Configuration	
Logger	
Core	
Product Labels	
SERVICES	∨
ADVANCED	∨

- Setup Configuration -> Select **Etisalat** in **Service Provider** drop down -> Enable/Disable mode **Live Mode** -> Add **Username**, **Password**, **Sender Address** , **API URL**, **SMS Message URL** and **Etisalat Access Token**



Configuration

Save Config

- CRMS
- SECURITY
- CUSTOMERS
- SALES
- YOTPO
- DOTDIGITAL
- VCOMM
- SMS Configuration
- Logger
- Core
- Product Labels
- SERVICES
- ADVANCED

Service Provider [store view] Etisalat

Etisalat Configuration ↻

Live Mode [store view] Disable

Username [store view] Use system value

Password [store view] Use system value

Sender Address [store view] Use system value

API URL [store view] Use system value

SMS Message URL [store view] Use system value

Order Messages [store view]

Order Status	Message	Action
Pending	Hi customer_name order_number	🗑
Processing	Hi customer_name order_number	🗑
Complete	Hi customer_name order_number	🗑

Add




You can make use of {{customer_name}},{{order_number}} variables in your OTP verification text

Etisalat Access Token [website]

Generate Etisalat API

- Setup Message texts -> Setup text message in **Order Messages** for all order status -> Select **Order Status** from drop down and add text in **Message** input field

Order Messages
[store view]

Order Status	Message	Action
<input type="text" value="Pending"/>	<input type="text" value="Hi customer_name order_number"/>	
<input type="text" value="Processing"/>	<input type="text" value="Hi customer_name order_number"/>	
<input type="text" value="Complete"/>	<input type="text" value="Hi customer_name order_number"/>	
<input type="button" value="Add"/>		

You can make use of {{customer_name}},{{order_number}} variables in your OTP verification text

(* customer_name & order_number is constant and will be replace with dynamic Customer Name and Order Number.)

Disclaimer

1. Prior to installing the module, it is strongly advised to create a backup of your server files and database.
2. We shall not be held responsible for any negative consequences that may arise during the installation process.
3. It is advisable to conduct your own testing by installing the extension on a test server